

WHA Supply Chain Management





WHA Supply Chain Management Program

Introduction **Supply Chain Risk Management Supplier ESG Screening** Content **Supplier ESG Assessment Supplier Development KPI and Performance for Supplier Program** 6



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Supply Chain Management: Introduction



Sustainable Development Policy

WHA Group are committed to conducting business according to the organization's vision, and mission of "The Ultimate Solution for Sustainable Growth", which reflects our intention of creating sustainability for the best interests of the company and stakeholders throughout the value chain. WHA Group are committed to operating business with quality and international standards along with the conservation and restoration of the environment, being responsible for the community society under good governance and good corporate governance principles as well as considering all stakeholders' expectations. All of the above are integrated into the Sustainable Development Policy covering all three dimensions: environmental, social, governance, and in compliance with the Sustainable Development Goals (SDGs) to create shared value between business and society, leading to sustainable growth for organizational, community, and the nation.

Approved by: The Board of Directors

Meeting No. 4/2023 on May 11, 2023.

Function: Guidance Accountability:

Corporate Governance and Sustainable Development Committee.

Supplier ESG Program

Supply Chain Risk Management

WHA Group conducts supplier risk assessments as part of its business operations, encompassing considerations for environmental impact and social impact. This ensures that WHA Group's supply chain is progressing towards sustainability. To address ESG risks that may impact WHA Group, particularly those associated with corruption and ethical business practices, a risk assessment form has been developed for suppliers. This form enables WHA Group to assess and mitigate these risks effectively.

Performance on supply chain management against target

- 100% of Supplier code of conduct
- 100% of Supplier Pre-Qualification (New Vendor)
- 100% ESG Performance Evaluation

Training for Company's buyer and/or internal stakeholders

WHA Group provides an internal workshop as the training for the company's buyers and /or internal stakeholder, prepared by Procurement and Supply Chain Management, to make understanding on their roles in the supplier ESG program.

• Supplier Risk Assessment

The training is conducted based in annual basis to keep updating the supply chain management policy , Supplier code of Conduct other relevant procedures.



Supplier Risk Management

- Critical supplier identification
- Supplier risk assessments (Economic, Social, Environment)



Supplier Registration

- Pre-Qualification form
- Approved Vendor List registration:
 AVL



Supplier Efficiency

- Annual supplier assessment
- Supplier Development Potential

Corporate Procurement Management System (CPRS)



Registration

- Vendor register
- Supplier code of Conduct
- PDPA
- Vendor relationship



Pre-Qualification

- Comprehensive sustainability assessment
- Onsite Audit
- Classify, Scoring



Bidding Award

- TOR and Bidding with ESG requirement
- Contract identify with ESG requirement



Evaluation

- Annual supplier performance review
- Document AuditOnsite Audit
- Risk Management



Capacity Building

- Corrective action request
- Business Partner Award
- Training Program for Supplier Development



Collaboration

- Anti Corruption
- ESG ActivitySupplier day
- . .



Critical Supplier Identification

 Critical suppliers are identified through Spending Analysis based on criticality of provided components or services, difficulty to substitute, etc.



Supplier Sustainability Risk Assessment

 Suppliers' risks in terms of governance, environmental and social aspects are assessed and prioritized.



Risk Management Measure

Based on supplier risk profiles, appropriate mitigation measures will be carried out including implementation of corrective actions or termination of contract.



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Supply Chain Risk Management

WHA Group maintains business relationships with suppliers who operate in a transparent, fair, comply with law, and they must adhere to the Suppliers Code of Conduct. Moreover, WHA Group has a policy to promote sustainable sourcing by collaborating with stakeholders across the supply chain, from raw material procurement to product delivery. For supplier selection, new suppliers seeking to collaborate with WHA Group are required to complete both of registration and supplier Pre-risk assessment via Pre-qualification form(PQ). This form includes questions that assess the supplier's qualifications in terms of quality, pricing, production capabilities, management systems, and sustainability potential (ESG) and include supplier performance assessment is required to monitor and track in our process. These processes are in WHA Corporate Procurement Management System (CPRS).

Corporate Procurement Management System(CPRS)

WHA has initiative digital transformation in each BU pass couple of years, especially Procurement operation has upgraded to be digital standard in procurement process in order to increase efficiency, transparency by creating "Corporate Procurement Management System(CPRS) to operate as online operation and able to communicate with venders conveniently such as of supplier registration, pre-risk assessment of quality and ESG and performance review automatically.

Corporate Procurement Management System (CPRS)



Registration

- Vendor register
- Supplier code of Conduct
- PDPA
- Vendor relationship



Pre-Qualification

- Comprehensive sustainability assessment





Bidding Award

- TOR and Bidding with ESG requirement
- Contract identify with ESG requirement



Evaluation

- Annual supplier performance review
- Document Audit
- Onsite Audit
- Risk Management



Capacity Building

- Corrective action request
- **Business Partner** Award
- Training Program for Supplier Development



Collaboration

- Anti Corruption
- ESG Activity
- Supplier day



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Supplier Risk Assessment

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Supply Chain Management: Supply Chain Risk Management



CPRS Process

: Supply Chain Risk Management Process

Supplier Screening

Supplier Selection & **Pre-Risk Assessment**

- **Supplier Selection** (Pre-Risk Assessment).
- **ESG Risk Self-Assessment**

Identification of the significant suppliers

- **Spending Analysis**
- **Critical Analysis**
- **ESG Risk Assessment**

Supplier Assessment and Development

Supplier Assessment

Development

Supplier

- **Supplier Comprehensive ESG Risk Assessment**
- 2nd party assessment
- 3rd party assessment
- Supplier corrective action/improvement plans
- **Training Program**



WHA Supply Chain Management Program





Supplier Selection & Pre-Risk Assessment

- Supplier Selection (Pre-Risk Assessment)
- ESG Risk Self-Assessment

Supplier Selection & Pre-Risk Assessment:

WHA has adopted the system of vendor list and supplier selection to ensure that suppliers deliver products and services that meet the company's requirements. Suppliers approved through the supplier selection process will be registered on the Approved Vendor List (AVL) in CPRS System by WHA's procurement staff. WHA Group evaluates supplier using Pre-Qualification and ESG Risk Self-Assessment in the selection process.







Supplier Selection & Pre-Risk Assessment

Example: Pre-Risk Assessment (PQ)





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Sequence	Title	Score	Supplier Score
1	ความน่าเชื่อถือของผู้ขาย	45	43.5
2	สินค้าและบริการ	46	42
3	การดำเนินการด้านจริยธรรม	3	3
4	การดำเนินงานด้านสังคม	3	3
5	การดำเนินงานด้านสิ่งแวดล้อม	3	2.5
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Supplier Selection & Pre-Risk Assessment

Example: ESG Self Assessment

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18 ท่างลักรงการหรับหรับเรียนกระบัญญา โดยไม่เดยเหล่าใจสุดที่เป็นการเพิ่ม ทั้งทำอนุสัตรุ จากการทำอุดีจะโปลูกล้า					
2 ด้านความประกดีในเวลร์วายเหมือ					
2.1 ท่างมีกระบานกระหร่อนและเด็นกระหรือสู่จะสำหรับและ คือ ขึ้น รู้นาคาย เพื่อมาการก็บที่ได้ตัวเลือนโดยการตรกระหรายการก็บานเ					
12 ท่างโลโปรีการแบบสำหนามอยู่การเป็นสายการที่สายสาร ถูกถูกความีการเสียรัฐบารโบการเป็นสาร					
2.5 ท่านนี้การจัดการ และกำหนอมาอยการยังเกินนี้กลา เพื่อออนเอกระหมีเลย) ตัวกุมคน					
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2 ค้าเสียน					
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12 เดิลักเรื่อโดยกลากทำให้เกิดโดยการใหญาเพื่อโดยคระด้วยเรื่อง					
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4 ค้าเสียนาคร้อน		_		_	
<u>a. ด้างสังและต้อง</u> 4) จากไร้เอาจรับการจับกระท้างในออกัน จับละต้องกับกุรขาย กระโอย และรับกับ					
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Identification of the significant suppliers

- Supplier Spending Analysis
- Significant Supplier (Critical Analysis)
- ESG Risk Assessment

Identification of The Significant Supplier:

WHA Group annually conducts the analysis on supplier spending, ESG Risk Assessment and Critical Analysis which are deemed to pose potential risk to the business. The analytical results are used as input into formulating appropriate management strategies and mitigation measures.

The significant supplier identification are categorized from the following criteria:

- High expenditure
- Critical components
- Non-substitutable
- Strategic Relationship (Parental Company)

(including critical tier-1 and high ESG risk)

Supplier Spending
Analysis

Significant Supplier
(Critical Analysis)

ESG Risk
Assessment

Country-specific risk
Sector-specific risk
Commodity-specific risk
Commodity-specific risk
Environment
Social
Governance



Supplier Spending Analysis

Supplier Spending Analysis Result in 2024

Number of Supplier: 680 Vendors Total amount of Spending: 6,045 MTHB

WHA's Supplier Category:

Category	No. of Supplier (Vendors)	Total Spending (MTHB)
EPC	5	1,405
Maintenance	147	147
Infra-Structure	39	2,146
Chemical	25	74
Consultant	19	302
Tool and Consumable	123	57
Main Equipment	26	1,352
Maintenance Landscape	7	110
Outsource	168	344
Other (IT Service + Office Supply)	121	108
Total Amount	680	6,045

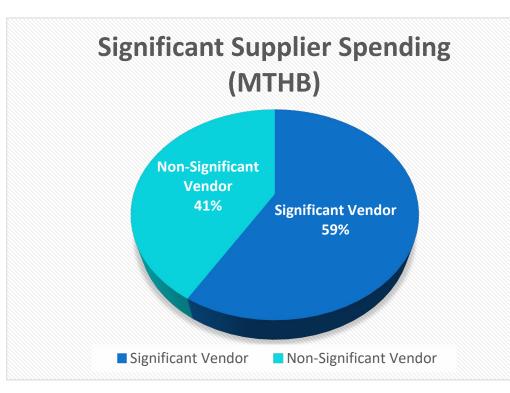


Supplier Spending Analysis

Supplier Spending Analysis Result in 2024

Number of Significant supplier 72 vendors, Percentage of Spending is 59

Significant Supplier Category:



Category	No. of Supplier	% of Spending
EPC	5	23%
Maintenance	0	
Infra-Structure	36	24%
Chemical	25	1%
Consultant	0	
Tool and Consumable	0	
Main Equipment	5	8%
Maintenance Landscape	0	
Outsource	1	2%
Other	0	
Total Amount	72	59%



Significant Supplier (Critical Analysis)

Significant Supplier (Critical Analysis)

Critical Tier-1 suppliers of WHA Group refer to those who has high expenditure, are critical components, and non-substitutable to WHA Group.

The significant supplier identification are categorized from the following criteria:

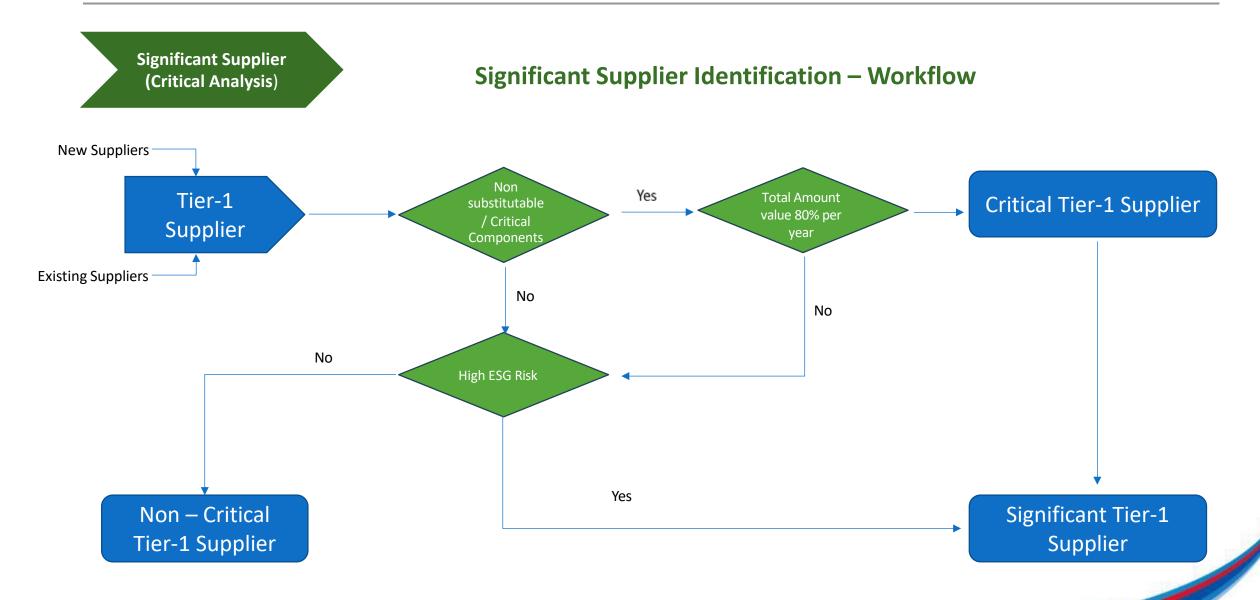
- High expenditure
- Critical components
- Non-substitutable
- Strategic Relationship (Parental Company)

(including critical tier-1 and high ESG risk)

The Significant supplier summary:

Type of supplier	Absolute number of suppliers	Share of total procurement spent
Totaltier1suppliers	680	100% (6,045 MTHB)
Significant (Critical) tier 1 suppliers	72	59% (3,566 MTHB)
Critical non-tier1 suppliers	5	-







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ESG Risk Assessment

For the ESG risk assessment, WHA Group conducts the high-level analysis on the **Environment**, **Social and Governance aspect** with all the following specific risks separately:

- Country-specific risk
- Sector-specific risk
- Commodity-specific risk

- Environment
- Social
- Governance

Screening Methodology	Description	Key Risk Concerns
Country-specific risk:	Risk for negative environmental, social, and governance impacts related to a country's political, social, economic, environmental or regulatory situation.	 Risk for natural disaster Law & Regulations Geopolitics, Global finance Operational Area
Sector-specific risk	Risk related to supplier distinction/characteristic among the sector	Labor situationHealth and safetyEnergy consumptionWaste and water management
Commodity-specific risk	Risk for negative environmental, social, governance and other specific criteria- related to commodity	Technology alternative/switchingSubstitution of products/serviceSource of input



ESG Risk Assessment

For Screening Methodology, WHA Group has conducted the three specific risks analysis that consists of country-specific risk, sector-specific risk and commodity-specific risk. they are identified key risk concerns and mitigate measure to reduce negative impact and ensure suck risks are still under control.

Key Risk Analysis: Screening Methodology

Screening Methodology	Key Risk Concerns	Risk Identification	Risk Mitigation
Country-specific risk	Risk for natural disasterLaw & RegulationsGeopolitics, Global financeOperational Area	Climate changeCurrency exchange rateSupply chain disruption	 There are best practice and substantial measure to implement and develop for supplier. There is financial tool to manage unstable of global finance such as FX, FCD, hedging, forward . To have more supplier in other region.
Sector-specific risk	Labor situationHealth and safetyEnergy consumptionWaste and water management	 Human right Health and safety accident Poor management in energy consumption and waste and water 	 There are best practice and substantial measure to implement and develop for supplier in various aspect of ESG include human right, health and safety, good practice or guideline.
Commodity-specific risk	 Technology alternative/switching Substitution of products/service Source of input 	 There is limit number of supplier Existing technology is difficult to switch to another and high cost Difficulty to find substitution of product/service 	 Increasing number of supplier to ensure there are sufficient of vendor list Making sure our product/service to have technology able to use with other easily. Trying to source more substitution product/service that we can use and not affect in our operation.



ESG Risk Profile

Risk assessment of suppliers shall be used to classified suppliers into Groups in order to analysis and identified including risk mitigation for high-risk group, Improvement plan is required to comply by WHA's Suppliers, Finally to maintain high quality as following WHA standard.

Criteria for Scoring and Rating

Risks are assessed using the scoring criteria below

Risk Score = Likelihood x Impact

<u>Likelihood and Impact</u> are both assessed on a 4-Scale range, resulting in Risk Ratings below

Risk Ratings	Risk Score
Very High	9.01 to 16.00
High	4.01 to 9.00
Medium	2.01 to 4.00
Low	1.00 to 2.00

		Impact			
		1 2 3 4			
	4	Medium	High	Very High	Very High
Likelihood	3	Medium	High	High	Very High
Like	2	Low	Medium	High	High
	1	Low	Low	Medium	Medium



Supply Chain Management: ESG Risk Assessment

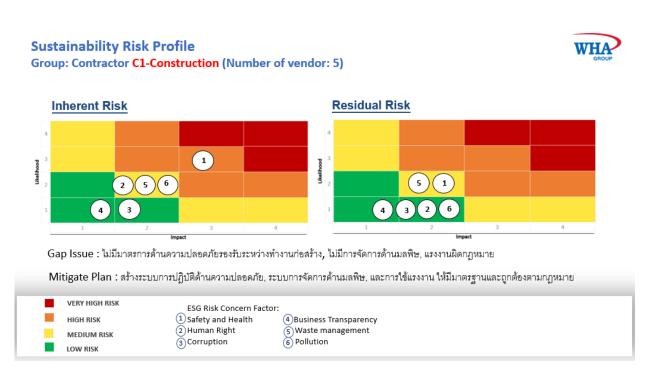


ESG Risk Assessment

Example for Risk profile

Risk assessment of suppliers shall be used to classified suppliers into Groups in order to analysis and identified including risk mitigation for high-risk group, Improvement plan is required to comply by WHA's Suppliers, Finally to maintain high quality as following WHA standard.

Supplier Group and Sustainablility Risk Factor Supplier Group: 583 Vendor **Sustainability Risk Factor** Contractor Safety and Health (C1) Construction: 5 Vendor (C2) Maintenance: 124 Vendor Human Right (Labor) (C3) Infra-Structure: 30 Vendor Curruption **Business Transparency Supplier** (S1) Chemical: 25 Vendor waste management (S2) Office Supply and Equipment: 72 Vendor Pollution (S3) Tool and Consumable: 118 Vendor (S4) Main Equipment: 7 Vendor Non-Tier 1 of contractor = 4 Vendor Service Provider (SP1) Maintenance Landscape: 8 Vendor (SP2) Outsource: 116 Vendor (SP3) IT Service: 48 Vendor Consultant (CA1) Consultant: 30 Vendor







ESG Self Assessment and Onsite Audit

WHA Group's
Significant Supplier

Otto

Frequency:

Every three years

Comprehensive
ESG Audit
(Desk assessment/
Site-Visit by 2nd party)

WHA Group perform a comprehensive ESG Audit using:

- WHA Group's Supplier ESG Desk assessment by company Staff.
- WHA Group's Supplier ESG Onsite visit assessment by company Staff.

Other External audit on Governance, Environmental and Social Performance Assessment.

WHA Group also accept comprehensive assessment verification through international standards/ third party certification / audit / verification by specialist including:

- Financial Audit
- ISO 9001/ ISO 14001
- SMETA
- Other ESG relevant standards

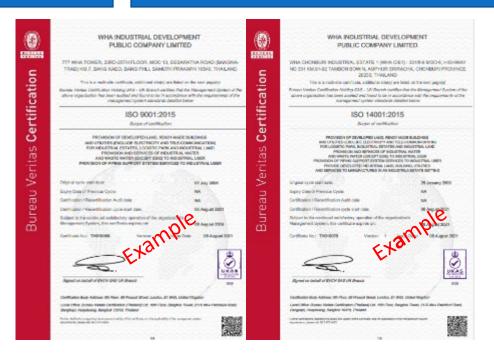


ESG Self Assessment and Onsite Audit

Other External audit on Governance, Environmental and Social Performance Assessment.

WHA Group also accept comprehensive assessment verification through 3rd party international standards/ third party certification / audit / verification by specialist including:

- Financial Audit
- ISO 9001/ ISO 14001
- Other ESG relevant standards





ESG Self Assessment and Onsite Audit

WHA Group defines supplier assessment who shall meet a minimum of 60% in order to pass WHA Group's ESG assessment. Suppliers who has score less than 25 percentage will be executed as WHA Improvement plan in time. If any supplier can not execute WHA will terminate such supplier from Bidding invitation and contracting within 1 year of improvement. The process ensure that WHA incorporate ESG performance in suppliers' selection which is to guarantee that sustainability is embedded into supplier selection and contract awarding.

ESG evaluation summary:

Grade	Number of Vendor	Total Score Average
A (Excellent=80-100%)	18	88.20
B (Good=60-79%)	38	70.41
C (Fair 25-59%)	16	51.32
D (Worst =25%)	-	-
Total Amount	72	65.57

The definition of score level is summarized as follows:





ESG Self Assessment and Onsite Audit

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- Building Capability and Development
- Supplier access to ESG benchmarks against peers
- Training program

Building Capability & Development

Supplier Corrective action/improvement plans

- The corrective action plan shall be proposed by suppliers who are interested to improve their ESG Performance based on the findings, gaps, and recommendations WHA Group provided in Supplier Feedback of the assessment result.
- WHA Groups conducts a monitoring and follow-up based on monthly and quarterly basic.
- Suppliers shall submit their evident of actions to WHA Group to evaluate.
- WHA recommendations are provided to the suppliers during the improvement program until suppliers reach the expectation score.





- Building Capability & Development
- Supplier access to ESG benchmarks against peers
- Training Program

Building Capability & Development

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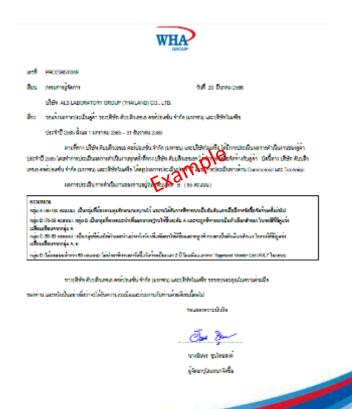


- Building Capability & Development
- Supplier access to ESG benchmarks against peers
- Training Program

Supplier access to ESG benchmarks against peers

WHA Group has submitted the peer benchmarking information for supplier performance information on specific areas and case studies for improving the supplier ESG performance by annual email letter. Moreover, suppliers can request more detailed information from WHA Group for the more information insight.







- Building Capability & Development
- Training Program

Supplier Day 2024

"The Ultimate Partner for sustainable growth" WHA Supplier Day conducts for providing information/trainings on company's supplier ESG program, process and requirements in supplier day event. WHA Invited key suppliers, WHA management team including WHA Group Chief Financial Officer who give key speech in opening ceremony and also expert to join participate, presenting and training for ESG Topic and ESG, awarding to supplier who is the best and good performance. These sessions were conducted on 11 March 2025 with fully critical vendor participated through WHA Tower and online channel.







- Building Capability & Development
- Training Program

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Training Program

In-depth technical support programs

WHA Group conducts for providing information/trainings on company's supplier ESG program, process and requirements in supplier day event. These sessions were conducted on 11 March 2025 with fully critical vendor participated through WHA Tower and online channel.















- Building Capability & Development
- Training Program

Training Program

In-depth technical support programs

WHA Group regularly provides in-depth technical support programs to build capacity and ESG performance for suppliers, such as occupational health and safety (OHS) training for supplier and contractor who have to work in the operation site with the expectation to Zero incident at work that WHA group places the issue at the key priority.

In 2024, several in-depth technical support programs were delivered to the selected suppliers to raise knowledge on the following topics with more than 350 suppliers joined in the sessions:

- Quality, ISO 9001/14001
- Security
- Safety Health and Environment









- Building Capability & Development
- Training Program

Training Program

In-depth technical support programs

เขกสารแนบท้าย TOR TOR -กฎหมายและข้อบังคับ ความปลอดภัยในการทำงาน

สรุป กฎหมายการทำงานบนที่สูง พ.ศ.2564 "ทำงานในที่สูง" หมายความว่า การทำงานในพื้นที่ปฏิบัติงานที่สูงจากพื้นดิน หรือจากพื้นอาคาร ตั้งแต่สองเมตร์ขึ้นไป ซึ่งลูกจ้างอาจพลัดตกลงมาได้

ข้อ ๒ ต้องจัดให้มีข้อบังคับและขั้นตอนการปฏิบัติงานเพื่อความปลอดภัยในการทำงานในที่สูง รวมทั้ง ต้อง ขบรมหรือขึ้นจงให้ลูกจ้างได้รับทราบก่อนเริ่มปฏิบัติงาน

และควบคุมคูแลให้ลูกจ้างปฏิบัติตามอย่างเคร่งครัด และต้องมีลำเบาเอกสารดังกล่าวไว้ให้พบักงานตรวจ ความปลอดภัยตรวจสอบได้

ระบุในTOR : งานที่สูงที่ WHA เป็นผู้รับผิดชอบต้องขอใบอนุญาตทำงานก่อนเริ่มงาน จากจป.วิชาชีพ "

ข้อ ๔ ต้องจัดให้มีอุปกรณ์คุ้มครองความปลอดภัยส่วนบุคคลที่มีมาตรฐาน เช่น เข็มขัดนิรภัย เขือกนิรภัยหรือ ลายช่วยชีวิต หมวกบิรภัย ของเท้าชนิดผู้มลับพื้นยาง

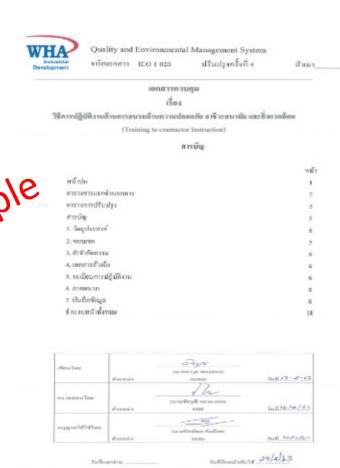
หรือถุงมือ และดูแลให้ลูกจ้างใช้อุปกรณ์นั้นในกรณีที่ให้ลูกจ้างใช้เริ่มรัดนิรภัยและเชือกนิรภัยหรือสายช่วยชีวิต พร้อมอุปกรณ์ประกอบ

ต้องจัดทำจุดยึดตรึงเชือกบิงกับหรือตายช่วยชีวิตไว้กับส่วนหนึ่งส่วนโดของอาคาร หรือโครงสร้างอื่นใดที่มี ความนั้นคง แข็งแรง และปลอดภัยต่อการใช้งาน

ระบุในTOR : - กำหนดอุปกรณ์PPE ดังนี้ เข็มขัดนิรภัย เขือกนิรภัยหรือสายช่วยชีวิตแบบสองเล้น หมวก นิรภัย รองเท้าชนิดหุ้มส้นพื้นยาง หรือถุงมือ

 กำหนดให้จัดทำจุดยึดตรึงเรือกนิงภัยหรือสายช่วยชีวิตไว้กับส่วนหนึ่งส่วนใดของอาคาร หรือโครงสร้างอื่นใดที่มีความมั่นคง แร้งแรง และปลอดภัย

ต่อการใช้งาน





WHA Supply Chain Management Program

Introduction **Supply Chain Risk Management Supplier ESG Screening** Content **Supplier ESG Assessment Supplier Development KPI and Performance for Supplier Program** 6



KPI and
Performance for
Supplier Program

- KPIs for Supplier Screening
- KPIs for Supplier
 Assessment and
 Development

KPIs for Supplier Screening

KPIs for Supplier Screening	Year 2024
1.1 Total number of Tier-1 suppliers	680
1.2 Total number of significant suppliers in Tier-1	72
1.3 % of total spend on significant suppliers in Tier-1	59
1.4 Total number of significant suppliers in non Tier-1	5
1.5 Total number of significant suppliers (Tier-1 and non-Tier-1)	77

Notes: Significant suppliers includes suppliers who are classified as critical, high ESG risk suppliers or both.



KPI and Performance for Supplier Program

- KPIs for Supplier Screening
- KPIs for Supplier
 Assessment and
 Development

KPIs for Supplier Screening

KPIs for Supplier Assessment	Performance Year 2024	Target Year 2024
1.1 Total number of suppliers assessed via desk assessments / on-site assessments*	72	72
1.2 % of significant suppliers assessed	93.51	93.51
1.3 Number of suppliers assessed with substantial actual/ potential negative impacts	4	
1.4 % of suppliers with substantial actual/potential negative impacts with agreed corrective action/improvement plan	100	
1.5 Number of suppliers with substantial actual/ potential negative impacts that were terminated	0	

Notes: *For suppliers which were identified as Significant Tier-1 in the supplier screening process.

Supply Chain Management: KPI and Performance for Supplier Program



KPI and Performance for Supplier Program

- KPIs for Supplier Screening
- KPIs for Supplier
 Assessment and
 Development

KPIs for Supplier Screening

KPIs for Suppliers with Corrective Action Plans	Performance Year 2024	Target Year 2024
2.1 Total number of suppliers supported in corrective action plan implementation	4	4
2.2. % of suppliers assessed with substantial actual/ potential negative impacts supported in corrective action plan implementation	100	100
KPIs for Suppliers in Capacity Building Programs	Performance Year 2024	Target Year 2024
3.1 Total number of suppliers in capacity building programs*	72	72
3.2 % of significant suppliers in capacity building programs	93.51	93.51

Notes: *For suppliers which were identified as Significant Tier-1 in the supplier screening process.

