

# WHA Supply Chain Management





# WHA Supply Chain Management Program







# WHA Supply Chain Management Program





## Sustainable Development Policy

WHA Group are committed to conducting business according to the organization's vision, and mission of "The Ultimate Solution for Sustainable Growth", which reflects our intention of creating sustainability for the best interests of the company and stakeholders throughout the value chain. WHA Group are committed to operating business with quality and international standards along with the conservation and restoration of the environment, being responsible for the community society under good governance and good corporate governance principles as well as considering all stakeholders' expectations. All of the above are integrated into the Sustainable Development Policy covering all three dimensions: environmental, social, governance, and in compliance with the Sustainable Development Goals (SDGs) to create shared value between business and society, leading to sustainable growth for organizational, community, and the nation.

Approved by : The Board of Directors

Meeting No. 4/2023 on May 11, 2023.

Function: Guidance Accountability: Corporate Governance and Sustainable Development Committee.

## Supplier ESG Program

#### **Supply Chain Risk Management**

WHA Group conducts supplier risk assessments as part of its business operations, encompassing considerations for environmental impact and social impact. This ensures that WHA Group's supply chain is progressing towards sustainability. To address ESG risks that may impact WHA Group, particularly those associated with corruption and ethical business practices, a risk assessment form has been developed for suppliers. This form enables WHA Group to assess and mitigate these risks effectively.

#### Performance on supply chain management against target

- 100% of Supplier code of conduct
- 100% of Supplier Pre-Qualification (New Vendor)
- 100% ESG Performance Evaluation

#### Training for Company's buyer and/or internal stakeholders

WHA Group provides an internal workshop as the training for the company's buyers and /or internal stakeholder, prepared by Procurement and Supply Chain Management, to make understanding on their roles in the supplier ESG program.

Supplier Risk Assessment

The training is conducted based in annual basis to keep updating the supply chain management policy, Supplier code of Conduct other relevant procedures.

form

AVL

Approved Vendor

List registration:





Supplier Risk Management

- Critical supplier identification
- Supplier risk assessments (Economic, Social. Environment)
- **Supplier Registration** Supplier Efficiency Pre-Qualification
  - Annual supplier assessment Supplier
  - Development Potential



#### Registration

- Vendor register
- Supplier code of Conduct
- PDPA
- Vendor relationship



#### **Pre-Oualification**

- Comprehensive sustainability
- assessment
- Onsite Audit
  - Classify, Scoring



**Bidding Award** 

- TOR and Bidding with ESG requirement
- Contract identify
  - with ESG requirement Onsite Audit
    - Risk Management

Annual supplier

Document Audit

performance review

Evaluation



#### **Capacity Building**

- Corrective action request
- Business Partner Award
- Training Program for Supplier Development



#### Collaboration Anti Corruption

- ESG Activity
- Supplier day



#### **Critical Supplier** Identification

Critical suppliers are identified through Spending Analysis based on criticality of provided components or services, difficulty to substitute, etc.





Suppliers' risks in terms of governance, environmental and social aspects are implementation of assessed and corrective actions or prioritized. termination of contract.

**Risk Management** Measure Based on supplier risk profiles, appropriate mitigation measures will be carried out including

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# WHA Supply Chain Management Program





## **Supply Chain Risk Management**

WHA Group maintains business relationships with suppliers who operate in a transparent, fair, comply with law, and they must adhere to the Suppliers Code of Conduct. Moreover, WHA Group has a policy to promote sustainable sourcing by collaborating with stakeholders across the supply chain, from raw material procurement to product delivery. For supplier selection, new suppliers seeking to collaborate with WHA Group are required to complete both of registration and supplier Pre-risk assessment via Pre-gualification form(PQ). This form includes questions that assess the supplier's qualifications in terms of quality, pricing, production capabilities, management systems, and sustainability potential (ESG) and include supplier performance assessment is required to monitor and track in our process. These processes are in WHA Corporate Procurement Management System (CPRS).

## **Corporate Procurement Management System(CPRS)**

WHA has initiative digital transformation in each BU pass couple of years, especially Procurement operation has upgraded to be digital standard in procurement process in order to increase efficiency, transparency by creating "Corporate Procurement Management System(CPRS) to operate as online operation and able to communicate with venders conveniently such as of supplier registration, pre-risk assessment of quality and ESG and performance review automatically.





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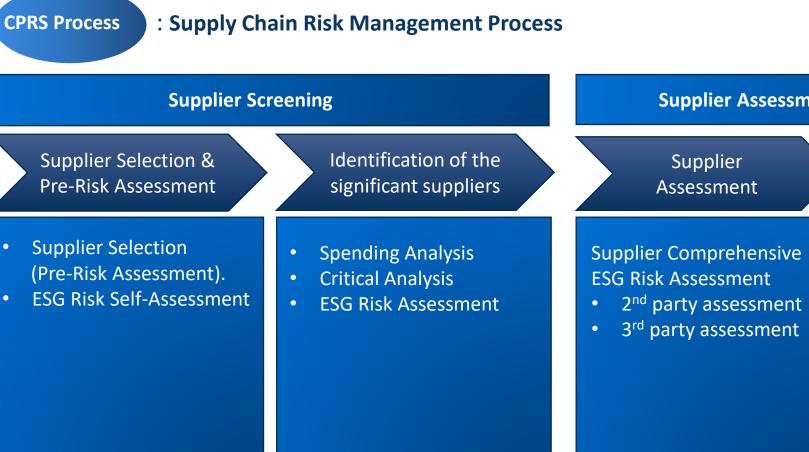
• Supplier Risk Assessment

The training is conducted based in annual basis to keep updating the supply chain management policy , Supplier code of Conduct other relevant procedures.



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**Supplier Assessment and Development** 

Supplier corrective action/improvement plans

Supplier

Development

**Training Program** 



# WHA Supply Chain Management Program





Supplier Selection & Pre-Risk Assessment

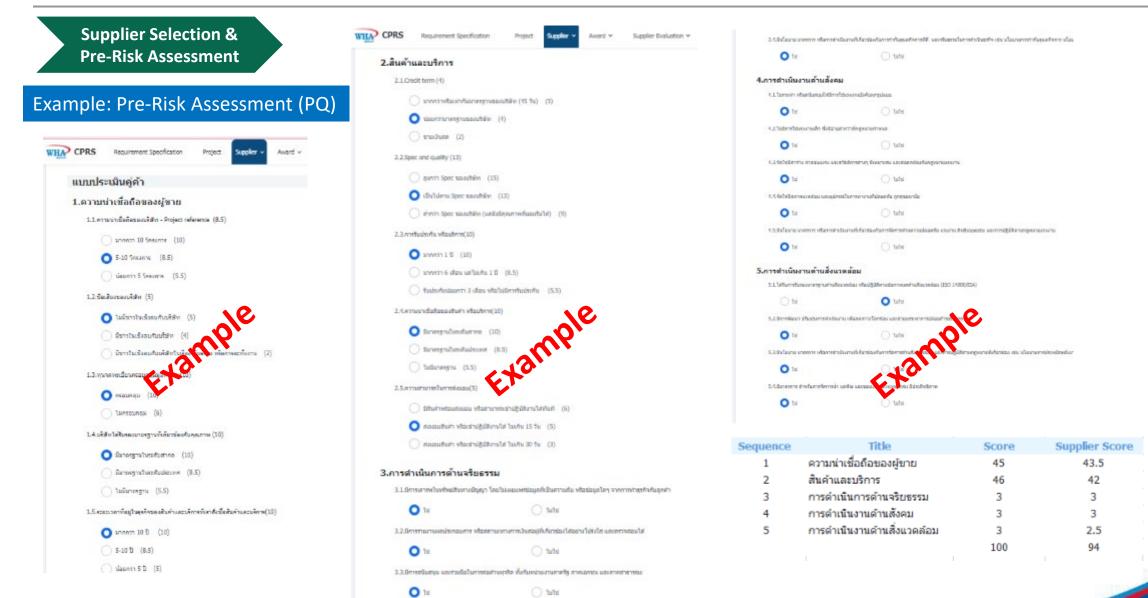
- Supplier Selection (Pre-Risk Assessment)
- ESG Risk Self-Assessment

## **Supplier Selection & Pre-Risk Assessment:**

WHA has adopted the system of vendor list and supplier selection to ensure that suppliers deliver products and services that meet the company's requirements. Suppliers approved through the supplier selection process will be registered on the Approved Vendor List (AVL) in CPRS System by WHA's procurement staff. WHA Group evaluates supplier using Pre-Qualification and ESG Risk Self-Assessment in the selection process.









#### Supplier Selection & WHA Measure for Environment Social and Governance **Pre-Risk Assessment** แบบประเม็นสู่ด้า (ESG Self Audi) ข้อปริษัท : oject Example: ESG Self Assessment STREET'S 1. ด้านพื้นเหน ) ท่างมีการท่างระบทและที่สุดรูเวล์ ถูกสือก คระด้าง และให้การกฎาน การมีกระไปหลังสูญก และสะสงการที่กำหนด 2 ท่างใกรกระทางหม่อวงมาก หรือสอกอากกรริงสมรู้ที่สื่อเรื่องให้สองไม่ก่อง และการสอบได้ 3 พ่านวินโดยกระสิทยาสิทธรรมในการส่วนในสูงที่จะ ท่านมีการฉนับอยู่แนะส่วนมีขึ้นมาแต่หลังบรุษที่จะผู้เกิดประเทศการที่รู การเขตระ และการสารายนะ เร ท่างมีการการประกับนี้มีมาระบัญญา โดยไม่มอมมาที่อยูมที่เป็นการเพิ่ม หรือร้อยูมในๆ จากการทำญหิจะกันลูกก้า 2. ด้านความปวกครับและที่วอบาลัย 1 การในของการคราสของกระโอกระบังกุระสไทรได้อย่าง คือสุขภาพ ชื่อมาการในที่ได้สองในโทยการกระบบกระบบกรับการ errefebiliternusseine usepinestameturefenete gegenzele esthelesseturet 🖉 ร ท่านมีการน้อการ และกำหนดมากรากรร้องกันมีบุคา เพื่อออนอารสหมดิงอยู่ ส่งรุงเหน สารที่สารที่สอบสิ่งสารที่สารครามประเทศ 2. ด้านสังคม เมื่อที่นี่มีแนวมากใช้แรงการจึงกลับมาแกงของม 2 เสียังมีนั้นสามารถใช้สินใหญ่หนึ่งสองส่วนที่ พระ าเสียร์เป็นโดยการระหาซึ่งเป็นเป 4. ด้านซี่หมวดส่วน การในนารที่สารร้องสำนักแรกน ก็รองโอร์นกุณาขณะแน้น และไหว้อ่น ะทำเสียใดมากการในมา เสียปรุงการให้มีมากแต่้งมหารนั่งหรือ และประเทศการหรือมก็เหลือบทราก ฟารนี้มาออการ ลักษรับ การจัดการนี้ๆ ผลพิษ และชอดสี่ออย่างผมกลอม มีประสิทธิภาพ และคอดกล่องกับกฎหมาย aire 📃 Taisiya manifus (AR (CAR Information) ราวระเมืองร้อมการระบบเกิดร การการครั้ไปสการติดตามและป้องกัน สวรมด์ไละ, สารแสวันแล้วเสร็จ: ารปิดใบแล้ง CAR 📃 สาเป็นสายแก้ไขสีขนสีขณะสัง heek. enie – เพื่อผู้รับการโดยการ... ເຊັ່ງໄດ້ເຄົ້າປ inunia\_

dependents :

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- Supplier Spending Analysis
- Significant Supplier (Critical Analysis)
- ESG Risk Assessment

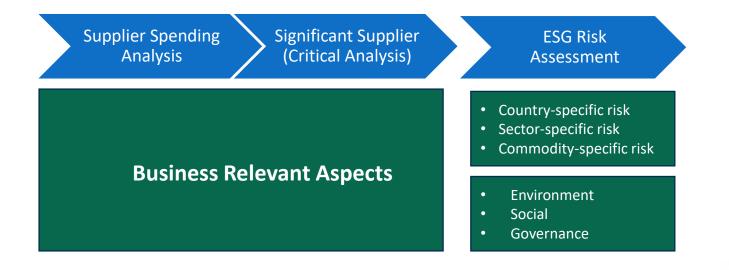
## **Identification of The Significant Supplier:**

WHA Group annually conducts the analysis on supplier spending, ESG Risk Assessment and Critical Analysis which are deemed to pose potential risk to the business. The analytical results are used as input into formulating appropriate management strategies and mitigation measures.

## The significant supplier identification are categorized from the following criteria:

- High expenditure
- Critical components
- Non-substitutable
- Strategic Relationship (Parental Company)

(including critical tier-1 and high ESG risk)







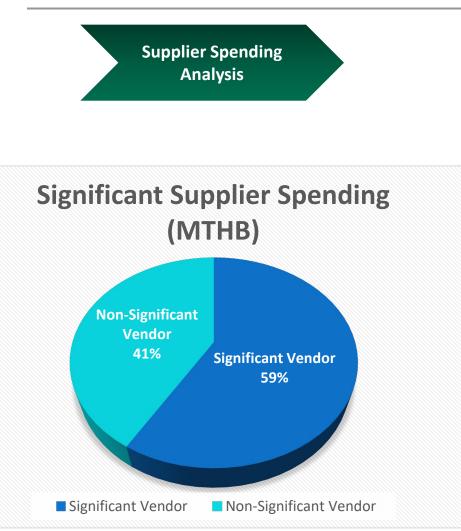
## Supplier Spending Analysis Result in 2024

Number of Supplier :	680	Vendors
Total amount of Spending :	6,045	MTHB

## WHA's Supplier Category:

Category	No. of Supplier (Vendors)	Total Spending (MTHB)
EPC	5	1,405
Maintenance	147	147
Infra-Structure	39	2,146
Chemical	25	74
Consultant	19	302
Tool and Consumable	123	57
Main Equipment	26	1,352
Maintenance Landscape	7	110
Outsource	168	344
Other (IT Service + Office Supply)	121	108
Total Amount	680	6,045





## Supplier Spending Analysis Result in 2024

Number of Significant supplier 72 vendors, Percentage of Spending is 59

## Significant Supplier Category:

Category	No. of Supplier	% of Spending
EPC	5	23%
Maintenance	0	
Infra-Structure	36	24%
Chemical	25	1%
Consultant	0	
Tool and Consumable	0	
Main Equipment	5	8%
Maintenance Landscape	0	
Outsource	1	2%
Other	0	
Total Amount	72	59%





## Significant Supplier (Critical Analysis)

Critical Tier-1 suppliers of WHA Group refer to those who has high expenditure, are critical components, and non-substitutable to WHA Group.

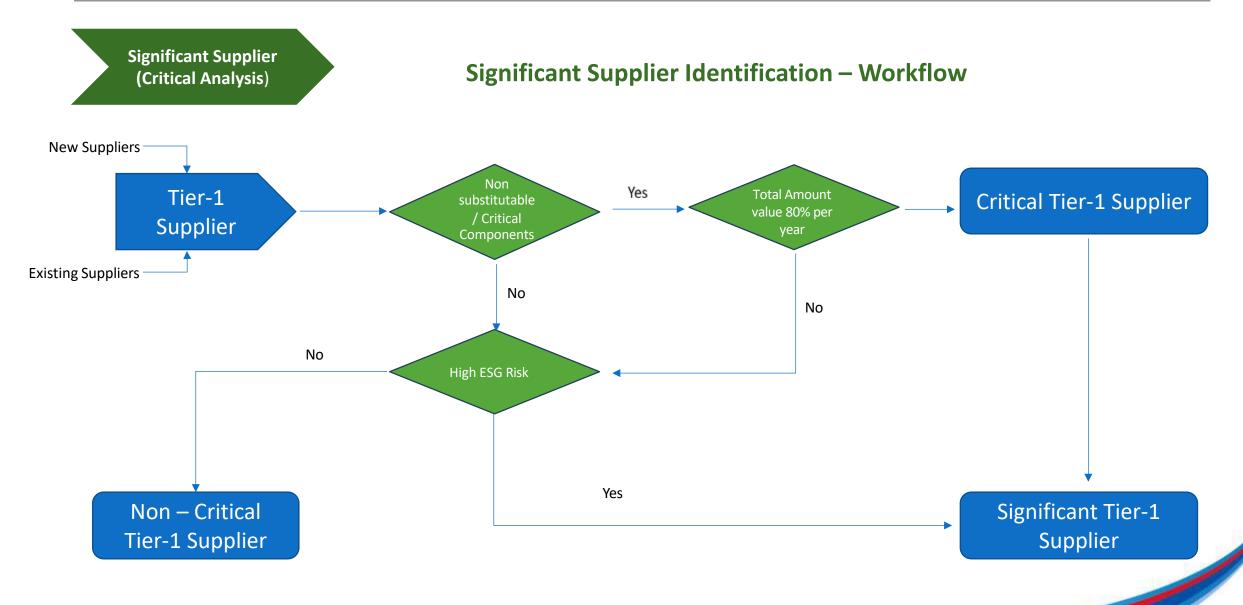
The significant supplier identification are categorized from the following criteria:

- High expenditure
- Critical components
- Non-substitutable
- Strategic Relationship (Parental Company)
- (including critical tier-1 and high ESG risk)

Type of supplier	Absolute number of suppliers	Share of total procurement spent
Totaltier1suppliers	680	100% (6,045 MTHB)
Significant (Critical) tier 1 suppliers	72	59% (3,566 MTHB)
Critical non-tier1 suppliers	5	-

The Significant supplier summary :







# WHA Supply Chain Management Program





ESG Risk Assessment	<ul> <li>ESG Risk Assessment</li> <li>For the ESG risk assessment, WHA Group conduct</li> <li>Social and Governance aspect with all the follow</li> <li>Country-specific risk</li> <li>Sector-specific risk</li> <li>Commodity-specific risk</li> <li>Governance</li> </ul>	
Screening Methodology	Description	Key Risk Concerns
Country-specific risk:	Risk for negative environmental, social, and governance impacts related to a country's political, social, economic, environmental or regulatory situation.	<ul> <li>Risk for natural disaster</li> <li>Law &amp; Regulations</li> <li>Geopolitics, Global finance</li> <li>Operational Area</li> </ul>
Sector-specific risk	Risk related to supplier distinction/characteristic among the sector	<ul> <li>Labor situation</li> <li>Health and safety</li> <li>Energy consumption</li> <li>Waste and water management</li> </ul>
Commodity-specific risk	Risk for negative environmental, social, governance and other specific criteria- related to commodity	<ul> <li>Technology alternative/switching</li> <li>Substitution of products/service</li> <li>Source of input</li> </ul>





## **ESG Risk Assessment**

For Screening Methodology, WHA Group has conducted the three specific risks analysis that consists of countryspecific risk, sector-specific risk and commodity-specific risk. they are identified key risk concerns and mitigate measure to reduce negative impact and ensure suck risks are still under control.

## Key Risk Analysis: Screening Methodology

Screening Methodology	Key Risk Concerns	<b>Risk Identification</b>	Risk Mitigation
Country-specific risk	<ul> <li>Risk for natural disaster</li> <li>Law &amp; Regulations</li> <li>Geopolitics, Global finance</li> <li>Operational Area</li> </ul>	<ul> <li>Climate change</li> <li>Currency exchange rate</li> <li>Supply chain disruption</li> </ul>	<ul> <li>There are best practice and substantial measure to implement and develop for supplier.</li> <li>There is financial tool to manage unstable of global finance such as FX, FCD, hedging, forward .</li> <li>To have more supplier in other region.</li> </ul>
Sector-specific risk	<ul> <li>Labor situation</li> <li>Health and safety</li> <li>Energy consumption</li> <li>Waste and water management</li> </ul>	<ul> <li>Human right</li> <li>Health and safety accident</li> <li>Poor management in energy consumption and waste and water</li> </ul>	<ul> <li>There are best practice and substantial measure to implement and develop for supplier in various aspect of ESG include human right, health and safety, good practice or guideline.</li> </ul>
Commodity-specific risk	<ul> <li>Technology alternative/switching</li> <li>Substitution of products/service</li> <li>Source of input</li> </ul>	<ul> <li>There is limit number of supplier</li> <li>Existing technology is difficult to switch to another and high cost</li> <li>Difficulty to find substitution of product/service</li> </ul>	<ul> <li>Increasing number of supplier to ensure there are sufficient of vendor list</li> <li>Making sure our product/service to have technology able to use with other easily.</li> <li>Trying to source more substitution product/service that we can use and not affect in our operation.</li> </ul>





## **ESG Risk Profile**

Risk assessment of suppliers shall be used to classified suppliers into Groups in order to analysis and identified including risk mitigation for high-risk group, Improvement plan is required to comply by WHA's Suppliers, Finally to maintain high quality as following WHA standard.

## **Criteria for Scoring and Rating**

Risks are assessed using the scoring criteria below

Risk Score = Likelihood x Impact

*Likelihood and Impact* are both assessed on a 4-Scale range, resulting in Risk Ratings below

Risk Ratings	Risk Score
Very High	9.01 to 16.00
High	4.01 to 9.00
Medium	2.01 to 4.00
Low	1.00 to 2.00

		Impact				
		1	1 2 3 4			
	4	Medium	High	Very High	Very High	
Likelihood	3	Medium	High	High	Very High	
Like	2	Low	Medium	High	High	
	1	Low	Low	Medium	Medium	

Determine Risk Appetite



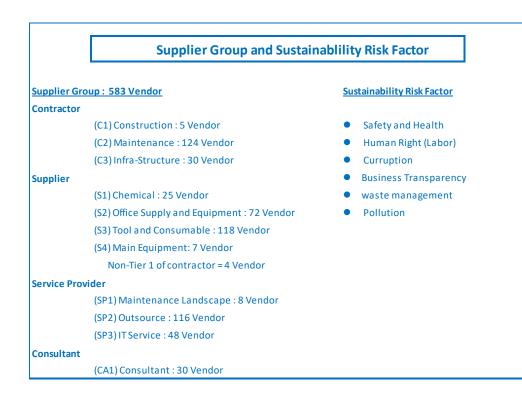
Monitor and Manage Risks within Risk Appetite



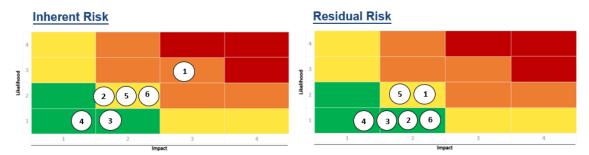


## **Example for Risk profile**

Risk assessment of suppliers shall be used to classified suppliers into Groups in order to analysis and identified including risk mitigation for high-risk group, Improvement plan is required to comply by WHA's Suppliers, Finally to maintain high quality as following WHA standard.



Sustainability Risk Profile Group: Contractor C1-Construction (Number of vendor: 5)

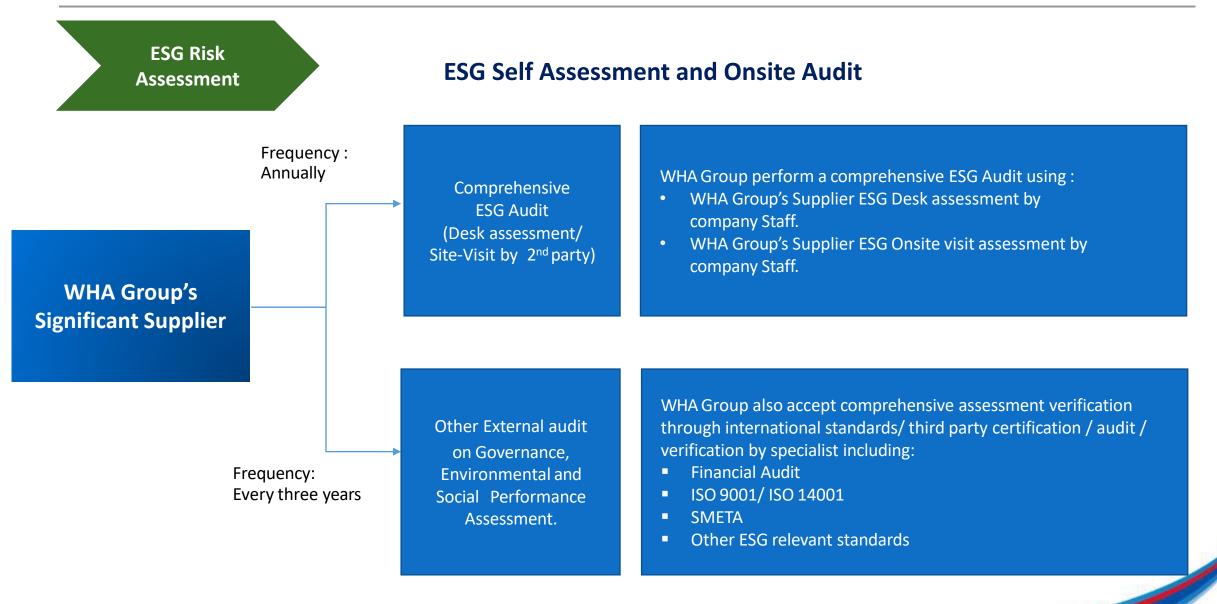


Gap Issue : ไม่มีมาตรการด้านความปลอดภัยรองรับระหว่างทำงานก่อสร้าง, ไม่มีการจัดการด้านมลพิษ, แรงงานผิดกฎหมาย

Mitigate Plan : สร้างระบบการปฏิบัติด้านความปลอดภัย, ระบบการจัดการด้านมลพิษ, และการใช้แรงงาน ให้มีมาตรฐานและถูกต้องตามกฎหมาย

	VERY HIGH RISK     ESG Risk Concern Factor:       HIGH RISK     1 Safety and Health     4 Business Transparency       MEDIUM RISK     2 Human Right     5 Waste management       LOW RISK     3 Corruption     6 Pollution	
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ESG Risk Assessment

## **ESG Self Assessment and Onsite Audit**

Other External audit on Governance, Environmental and Social Performance Assessment. WHA Group also accept comprehensive assessment verification through 3<sup>rd</sup> party international standards/ third party certification / audit / verification by specialist including:

- Financial Audit
- ISO 9001/ ISO 14001
- Other ESG relevant standards







## **ESG Self Assessment and Onsite Audit**

WHA Group defines supplier assessment who shall meet a minimum of 60% in order to pass WHA Group's ESG assessment. Suppliers who has score less than 25 percentage will be executed as WHA Improvement plan in time. If any supplier can not execute WHA will terminate such supplier from Bidding invitation and contracting within 1 year of improvement. The process ensure that WHA incorporate ESG performance in suppliers' selection which is to guarantee that sustainability is embedded into supplier selection and contract awarding.

### **ESG** evaluation summary:

Grade	Number of Vendor	Total Score Average
A (Excellent=80-100%)	18	88.20
B (Good=60-79%)	38	70.41
C (Fair 25-59%)	17	51.32
D (Worst =25%)	-	-
Total Amount	73	69.98

The definition of score level is summarized as follows:







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# WHA Supply Chain Management Program





## Supply Chain Management: Supplier Development



- Building Capability and Development
- Supplier access to ESG benchmarks against peers
- Training program

## **Building Capability & Development**

## Supplier Corrective action/improvement plans

- The corrective action plan shall be proposed by suppliers who are interested to improve their ESG Performance based on the findings, gaps, and recommendations WHA Group provided in Supplier Feedback of the assessment result.
- WHA Groups conducts a monitoring and follow-up based on monthly and quarterly basic.
- Suppliers shall submit their evident of actions to WHA Group to evaluate.
- WHA recommendations are provided to the suppliers during the improvement program until suppliers reach the expectation score.





## Supply Chain Management: Supplier Development



- Building Capability & Development
- Supplier access to ESG benchmarks against peers
- Training Program

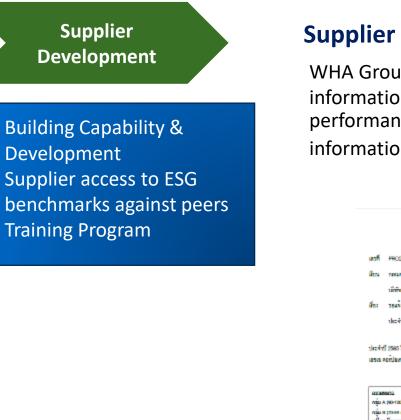
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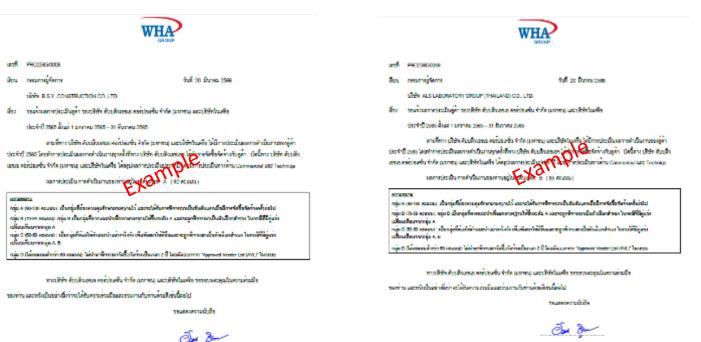


## Supplier access to ESG benchmarks against peers

ນາເຮັກຮ ງມູ່ຫມອຍ

มูร์คอาวุโซแหนกรังชื่อ

WHA Group has submitted the peer benchmarking information for supplier performance information on specific areas and case studies for improving the supplier ESG performance by annual email letter. Moreover, suppliers can request more detailed information from WHA Group for the more information insight.



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- Building Capability & Development
- Training Program

## Supplier Day 2024

"The Ultimate Partner for sustainable growth" WHA Supplier Day conducts for providing information/trainings on company's supplier ESG program, process and requirements in supplier day event. WHA Invited key suppliers, WHA management team including WHA Group Chief Financial Officer who give key speech in opening ceremony and also expert to join participate, presenting and training for ESG Topic and ESG, awarding to supplier who is the best and good performance. These sessions were conducted on 11 March 2025 with fully critical vendor participated through WHA Tower and online channel.







- Building Capability & Development
- Training Program

## **Training Program**

## In-depth technical support programs

WHA Group conducts for providing information/trainings on company's supplier ESG program, process and requirements in supplier day event. These sessions were conducted on 11 March 2025 with fully critical vendor participated through WHA Tower and online channel.









## **Training Program**

## In-depth technical support programs

WHA Group regularly provides in-depth technical support programs to build capacity and ESG performance for suppliers, such as occupational health and safety (OHS) training for supplier and contractor who have to work in the operation site with the expectation to Zero incident at work that WHA group places the issue at the key priority.

In 2024, several in-depth technical support programs were delivered to the selected suppliers to raise knowledge on the following topics with more than 350 suppliers joined in the sessions:

- Quality, ISO 9001/14001
- Security
- Safety Health and Environment







## Supply Chain Management: Supplier Development







# WHA Supply Chain Management Program





KPI and Performance for Supplier Program

**KPIs for Supplier** 

Assessment and

Development

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KPIs for Supplier Screening

# **KPIs for Supplier Screening**

<b>KPIs for Supplier Screening</b>	Year 2024
1.1 Total number of Tier-1 suppliers	680
1.2 Total number of significant suppliers in Tier-1	72
1.3 % of total spend on significant suppliers in Tier-1	59%
1.4 Total number of significant suppliers in non Tier-1	5
1.5 Total number of significant suppliers (Tier-1 and non-Tier-1)	77

**Notes:** Significant suppliers includes suppliers who are classified as critical, high ESG risk suppliers or both.



s for Supplier eening	KPIs for Supplier Assessment	Performance Year 2024	Target Year 2024
s for Supplier essment and elopment	1.1 Total number of suppliers assessed via desk assessments / on-site assessments*	73	73
-	1.2 % of significant suppliers assessed	100	100
-	1.3 Number of suppliers assessed with substantial actual/ potential negative impacts	4	
-	1.4 % of suppliers with substantial actual/potential negative impacts with agreed corrective action/improvement plan	100%	
ſ	1.5 Number of suppliers with substantial actual/ potential negative impacts that were terminated	0	

Notes: \*For suppliers which were identified as significant in the supplier screening process.



KPI and Performance for Supplier Program

- KPIs for Supplier
   Screening
- KPIs for Supplier Assessment and Development

# **KPIs for Supplier Screening**

KPIs for Suppliers with Corrective Action Plans	Performance Year 2024	Target Year 2024
2.1 Total number of suppliers supported in corrective action plan implementation*	4	4
2.2. % of suppliers assessed with substantial actual/ potential negative impacts supported in corrective action plan implementation	100%	100%
KPIs for Suppliers in Capacity Building Programs	Performance Year 2024	Target Year 2024
3.1 Total number of suppliers in capacity building programs*	77	77
3.2 % of significant suppliers in capacity building programs	100%	100%

**Notes:** \*For suppliers which were identified as significant in the supplier screening process.

# WHA STANDS FOR WORLD, HUMAN, ACCOUNTABILITY