

# Human Rights Due Diligence



## Human Rights Risk Assessment and Impact Mitigation

WHA Corporation Public Company Limited (WHA) performs a continuous Human Rights Risk Assessment at the corporate level, encompassing its entire value chain. WHA Group has identified human rights issues and conducted an impact assessment in high-risk or vulnerable groups, such as children and migrant workers, as well as an assessment of the likelihood of potential organizational, operational, and individual impacts. The Human Rights Risk Assessment criteria were developed by considering two factors, namely likelihood and impact, which cover human rights issues, community rights, customer rights, dealing with partners and contractors, as well as security and the environment.

Following the implementation of preventative and corrective human rights guidelines, WHA Group has devised measures to control and mitigate potential impacts and assessed residual risks based on the findings of the Human Rights Risk Assessment to ensure that its Human Rights Management is effective in mitigating impacts throughout the value chain. WHA Group monitors and prioritizes the following issues:

## Human Rights Issues



1. **Accidents occurring in customers' operations within the Industrial Estates and/or in WHA's operational areas ( i.e., water plant, water treatment plant), such as gas pipe explosions, chemical leakages, and fire hazards**



**Impact:** Community, Customer, and Employee

### **Implementation of preventive and corrective measures:**

- Conduct a risk assessment to identify potential safety risks arising from business activities and implement proper measures to eliminate or mitigate such risks. The assessment is undertaken annually and whenever there are changes to the business activities and operations.
- Establish Emergency Control Centers (ECC) in 9 industrial estates of WHA Group to monitor and prevent potential emergency scenarios. The ECC is managed by OHS specialists and is equipped with a fire control system to respond to real time incidents
- Implement emergency plan and conduct emergency drill annually.
- Collect the Safety Data Sheets (SDS) about the hazardous chemicals used in the industrial estates to prevent potential emergency scenarios

2. **Health and safety related to the effects of noise, air pollution, dust, smoke, light, and vibration caused by project developments and operations within industrial estates**



**Impact:** Community, Customer, and Employee

### **Implementation of preventive and corrective measures:**

- Prepare preventive measures and plans outlined in the Environmental Impact Assessment (EIA) report and ensure compliance with all measures
- Develop technologies, such as the Unified Operation Center (UOC), which will control and monitor safety-related indicators, to limit the impact of customers' operations on the surrounding community's environment.
- Resolve all complaints from communities and tripartite committees with concrete results in every cases

## Health and Safety in Value Chain



1. **Accidents from construction activities which could lead to work-related injuries or loss of life, such as falling from height, cuts from sharp objects, burn**



**Impact:** Contractor and Supplier

### **Implementation of preventive and corrective measures:**

- Develop safety manual for contractors which they must strictly follow
- Assess safety risks and develop safety procedures for each work tasks/types
- Implement an approval process for all suppliers and contractors before entering work premises
- Continuously assess and monitor the safety systems within work premises

## Standard of Living and Quality of Life



1. **Water management, competition for water with local communities and wastewater releases into natural sources**



**Impact:** Community

### **Implementation of preventive and corrective measures:**

- Commit to managing water efficiently and effectively
- Set target to reduce water uses from natural sources through Recycled water/ Reclamation water System
- Strictly follow manufacturing effluent control standard in factories, industrial estates, and industrial zones
- Control and monitor water management parameters in accordance with EIA requirements
- Continuously improve the efficiency and effectiveness of WHA Group's water production and water treatment systems

## Remediate Adverse Impacts

Recognizing that its business operations and activities may result in human rights violations against its stakeholders, WHA Group is dedicated to preventing and mitigating potential human rights risks.

WHA Group has implemented several measures to mitigate the impacts of any human rights violations that may result from or be associated with its operations. This comprises grievance mechanisms and complaint channels by phone, email, and website, as well as, contacting relevant personnel.



WHA Group will examine the causes and rectify the problems, while maintaining the confidentiality of the data. In addition, support or compensation is offered after the examination in accordance with established procedures, including the provision of comprehensive insurance in the event of loss or damage.

WHA Group regularly examines its human rights performance and human rights issues to ensure that its human rights management is effective. As there were no human rights violations in the previous year, there were no remediation actions.